BOOKING CONDITIONS

- 1. Bookings will only be accepted upon receipt of a signed completed Booking Form together with a deposit of Euro 500 per person. Please see paragraph 6 with regard to insurance cover. If you make a booking with us a binding Contract will come into existence when we despatch a booking confirmation to you. The contract is governed by English Law and is subject to the exclusive jurisdiction of the English Courts. The balance of the holiday cost must be received by us not less than eight weeks before the course begins.
- 2. We cannot accept any liability where the performance of our Obligations is prevented or affected by reasons of force majeure. For the purpose of these conditions "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions and all similar circumstances beyond our control.
- 3. We must reserve the right to cancel. We will cancel if you fail to make full payment on time or if we are forced to do so in circumstances where we are unable to provide the course booked. If we have to cancel for reasons other than your failure to pay, we will refund to you all monies paid or offer an alternative course, if available, (with you paying or receiving a refund in respect of any price difference) or cancelling your holiday and receiving a full refund.
- 4. We accept responsibility if the services we have contractually agreed to provide prove to be deficient or not of a reasonable standard. Save in respect of death or personal injury our maximum liability under this clause is limited to the total price paid by the person affected in total. However for loss or damage to or of luggage or of personal possessions (including money) our maximum liability in all cases is limited to Euro 30 per person affected as you are assumed to have taken out adequate insurance to protect your belongings (see para 6).
- 5. It is your responsibility to ensure that you have the necessary passports, visas and travelling documents.
- 6. It is a condition of our accepting the booking that you are adequately insured. Such insurance should cover full medical expenses, personal luggage, personal accident, accidental loss or damaged property, cancellation and curtailment, personal liability, legal expenses and emergencies.
- 7. The accommodation is not subject to local hotel regulations. All clients should be aware of this and you will stay at your own risk.
- 8. In the interest of hygiene and safety you are advised to wear appropriate clothing including low heeled shoes in the kitchen at all times.
- 9. Please bring any problem to our attention immediately so that we have an opportunity to put it right at the time. If your complaint cannot be completely resolved locally, you must inform us in writing within 14 days of your return home. If you fail to follow this simple procedure, we cannot accept responsibility for any claim as we have been deprived of the opportunity to investigate and rectify the problem.

BOOKING FORM

Name
Address
Telephone
Email
Are you a vegetarian? yes/no (please circle)
Are you allergic to anything? (e.g. food/animals)
Week required (inclusive dates)
A (non-refundable) deposit of Euro 500,00 per person is required to secure the booking and the balance is due 8 weeks before arrival.
I enclose a cheque made payable in Euro to The Italian Cooking School
a money transfer directly to:
Heidi Lascelles Bank name: Banca di Credito Cooperativo del Chianti Fiorentino Branch: Tavarnelle Val di Pesa (Firenze) Italy ABI code: 08802 CAB code: 38121 Account No: 000000043516
If you are not in European Monetary Union, please write: Swift Code: ICRA IT 3F MA0
If you are in European Monetary Union, please write: Swift Code: ICRA IT 3F MA0 and also IBAN Code: IT97 K 08802 38121 000000043516
N.B. Please note that we are unable to receive payment by credit card. N.B. In accordance with our Booking Conditions, all persons must have full travel insurance cover.
IMPORTANT
The attached Booking Conditions form the basis of your Contract with us. Please read them carefully as they set out our respective rights and obligations. I AGREE on behalf of all the members of my/our party to be bound by the attached Booking Conditions.
Signed Date
Please fax or send the form to Heidi Lascelles at:
Heidi Lascelles Podere Pianamicino Strada della Paneretta 11 Barberino V.E. 50021(Fi) Italy Phone / Fax + 39 055 807 2231

Mobile

+ 39 348 773 0009